



**Statement by**  
**Prof. Mabel Imbuga PhD EBS**  
**Vice-Chancellor**  
**Jomo Kenyatta University of Agriculture and Technology**  
**during**  
**Launch of**  
**Mombasa Polytechnic University College**  
**Strategic Plan and Service Charter**  
**at**  
**Mombasa Polytechnic University College-Mombasa**  
**Saturday March 26, 2011**

Hon. Prof. Helen Sambili, Ag. Minister for Higher Education Science and Technology,

Prof. Francis Gichaga, Chancellor of JKUAT,

Prof. Abdulghafur El Busaidy, Chairman of MPUC Council

Prof. Josephat Mwatela, Principal MPUC

MPUC Council Members

MPUC Principals

Heads of Departments

Staff and Students

Distinguished guests

Ladies and Gentlemen

I am pleased to join the Mombasa Polytechnic University College fraternity to witness the launch of the Strategic Plan and Service Charter expected to guide this institution to achieve its mission. From the onset I wish to congratulate the College Principal and the

entire college community and stakeholders for their concerted effort that has led to the staging of today's ceremony. Indeed, my role as a mother to this great institution has been very exciting. I have always been overjoyed when I see this institution walking towards the right path.

As Jomo Kenyatta University of Technology and Agriculture, we are very proud to be associated with you in all your endeavors such as this one today. Strategic plans are key management tools that help develop institutions through a definite path. Nevertheless, it is always a collective responsibility and each one of us has a role to play. While it is easy for you to drive this college to become a World Class University of Engineering, Science and Technology, you must realize that to become really effective in your visionary statement, you must all be assimilated into the institution's culture. While Management will have the responsibility of communicating the vision regularly and acting as role-models by embodying the vision, you are encouraged to craft your own personal vision compatible with the institution's overall vision. In this way, you will be adding value in the institution's race to achieve its strategic objectives.

There is strategic consistency when the actions of an institution are consistent with the institution's expectations. The same applies too to the market. My advice to you as an institution is urge you to remain focused and continue to fast track your training programmes and infrastructure guided by the Strategic Plan.

I am particularly happy that when you developed your institutional strategies, an analysis of this institution and its environment was undertaken to determine where you are at the moment, thus guiding you on how you may develop in the future. I have gone through the document and I attest that the analysis was executed both at an internal level as well as an external level. This way, all opportunities and threats of the external environment as well as the strengths and weaknesses of the institution were identified.

As for your Service Charter, I am confident that it will help you to provide innovative services with increased efficiency. Thus, adopting efficient service in line with the charter places great emphasis on results and not just on mere processes. I wish to commend you

for this Service Charter as it aims at institutionalizing a results based management style. This is the only way you can truly make yourselves accountable to Kenyans.

I urge you to demonstrate professionalism; commitment and dedication as you embark on the implementation of the noble activities spelt out in the two documents. Let us serve the society as it demands from us. I keep on telling people every time I get an opportunity that the society expects nothing less. In the execution of your duties, you need to demonstrate resilience through endurance, dedication, and a great measure of perseverance.

It is undoubtedly that this Service Charter adequately prepares you on your specific roles. I therefore have every reason to be confident that it will help you serve the community in a better way. Then, not only will you have made this institution proud but Kenya too will be a beneficiary. Mombasa Polytechnic University College will continue to be attractive as commensurate with the services delivered.

Today's launch marks a significant leap towards achieving the development of this institution. The five year Plan period 2010 – 2014 serves a variety of purposes. In summary it has clearly defined the purpose of this institution and established realistic goals and objectives. These goals and objectives are consistent with the MPUC mission that has to be implemented in a defined time frame, within the institution's capacity.

In conclusion, let us all ensure that the most effective use is made of the Mombasa Polytechnic University College's resources by focusing the resources on the key priorities as identified in the Strategic Plan. Let us create and provide a base from which progress can be measured and establish a mechanism for informed change when needed. I have all the reasons to believe that this Strategic Plan and the Service Charter are all inclusive documents that have put into consideration everyone's opinions in order to build consensus about where the institution is going, and how it is going to serve its clientele.

In my honest opinion, I see the two documents as representing a focus for the institution, thereby producing more efficiency and effectiveness. This is one of the rewards for an institution that has remained steadfast. It is my sincere hope that you will remain faithful as you walk the journey that will eventually culminate in ensuring that MPUC remain truly a member of world-class university. It is a journey that we at JKAUT will unreservedly continue to support.

I thank you most sincerely for listening to me.